



Customer

Online Books Selling Process

Sales

Financing

Deliver

Manufacture

Request for Books

Confirm Payment

Books Received

Acknowledge Receipt

Receiving Request

Record Order

X Check Stock

All items available

One or more item unavailable

X

+ Charging Issue

Confirm Receipt

Issue the invoice

Send book name list

Deliver the books

+ Separate books of the request

Deliver books to customer

Confirm Delivery

Send book name list

Deliver the books